FALL BILLS

Due July 26

- Tuition and Fees: go.ncsu.edu/tuitionandfees
- Housing: housing.ncsu.edu unless granted exception to live at home/off campus
- Meal Plan: dining.ncsu.edu
- Health Insurance: go.ncsu.edu/student-blue opt out if you wish to keep your own plan
HOW DO I VIEW MY BILL?

**MyPack Portal ➔ Student Accounts ➔ What I Owe/Billing Statements**

**MyPack** Portal | MyPack.ncsu.edu

**Student Homepage**
- Tasks & Holds
  - No current tasks
- Planning & Enrollment
- Student Accounts
- Financial Aid
- Academic Records
- Campus Living
- Personal Information

**Important Messages**
- Make A Payment
- View/Sign up for Payment Plan
- What I Owe
- Financial Responsibility
- Account History
- Billing Statements
- Print Term Statement
- View1098-T
- View Direct Deposit
- Links of Interest

**Most current information**

**Charges and amount due as of the date it was generated.**

**Total charges minus monthly payment plan minus accepted financial aid = Amount due**
Pay the amount due by the billing due date!
HOW DO I MAKE A PAYMENT?

MyPack Portal ➔ Student Accounts ➔ Make A Payment

Charges and amount due as of the date it was generated.

E-check preferred

Tips
Payments made via e-pay may not be automatically drafted.

Review both your personal bank account and your student account to ensure your financial records are reconciled.

Payments made via credit card incur a 2.85% transaction fee.
WHAT ARE MY OPTIONS FOR RESOLVING MY BALANCE DUE?

#1 Enroll in Monthly Payment Plan
MyPack.ncsu.edu ($50 Enrollment Fee)
MyPack Portal → Student Accounts tile → Enroll in Monthly Payment Plan

#2 Apply for a Federal Parent PLUS Loan
StudentAid.gov
8.05% Fixed - Students and Parents should confirm rates at StudentAid.gov

#3 Apply for a Private Education Loan
go.ncsu.edu/loans
Varied %, cosigners typically required for students
How much to request on your application?

• Maximum or just enough to cover your bill?
• Consider direct vs. indirect costs
• Consider Federal loan origination fees (4.228%)

How to request refund on your application?

• Refunds to the student can be generated via direct deposit
• Refunds to the parent are mailed

Tip
Multiply the disbursed amount you need times 1.04228 to determine the amount you want to request to borrow.
I HAVE AN OUTSIDE SCHOLARSHIP. WHAT DO I DO?

#1 Report External Scholarships on MyPack Portal
MyPack.ncsu.edu
MyPack Portal → Financial Aid → Report External Scholarship

#2 Check Your Updated Aid Offer/Pending Aid
MyPack.ncsu.edu
MyPack Portal → Students Accounts → What I Owe

#3 Mail or Drop Off Your Scholarships Checks
Office of Scholarships and Financial Aid
Office of Scholarships and Financial Aid
2016 Harris Hall, Campus Box 7302, Raleigh, NC 27695
I JUST OPTED OUT OF HEALTH INSURANCE. DOES THAT CHANGE MY BALANCE DUE?

UNC System Student Health Insurance: Student BlueSM

go.ncsu.edu/student-blue

Tip
The last date to opt out of health insurance and receive a credit is September 11, 2023. If your health insurance waiver has not been processed and applied by the billing date, you will need to resolve that balance and wait for a credit once it has been processed.
Request Funds
Request funds early

Every Vendor is Different
Contact SponsorBilling@ncsu.edu
Some send the money to you or to the school - Some require a bill from the school

Payments Processing
Processed by the University Cashier’s Office
2005 Harris Hall, Campus Box 7213, Raleigh, NC 27695
#1 Review Military-Connected Student Checklist and Update Your Military Status

Go to MyPack.ncsu.edu to update your status
MyPack Portal → Personal Info

#2 Visit the Military and Veteran Services Office

veterans.ncsu.edu  nctstatevets@ncsu.edu
(919) 515-6278  -  100 Witherspoon Student Center

#3 Sign Up for the GI Bill Payment plan (VA Students)

gibillfinance@ncsu.edu
MyPack Portal → Student Accounts
I heard you can charge your books. How does that work?

**Request approval from the Campus Bookstore**

*if* you have aid greater than your billed charges
*and* your aid has not yet disbursed to your Student account.

**Tip**

Timing is key!!! If your bookstore charge posts after your aid has already disbursed, you will have a balance due.
WHY DOES MY FINANCIAL AID SHOW AS PENDING AID ON THE BILLING STATEMENT?

Tip

Financial aid will show as pending until the funds **disburse** to the Student Account. This typically happens around the first day of classes for the Fall and Spring terms.
HOW DO I SIGN UP FOR DIRECT DEPOSIT?

**MyPack Portal ➔ Student Accounts ➔ Direct Deposit**

**Tip**
If there is a credit on your account and you are due a refund, the Cashier’s Office will refund that into the Direct Deposit account you have designated.

Always reconcile your account before utilizing any refunds.
HOW DO I ACCESS THE PIN NEEDED FOR STUDENT AND PARENT/OTHER DESIGNEE?

MyPack Portal ➔ Personal Information

MyPack Portal ➔ MyPack.ncsu.edu

Tips

Student must create a Student PIN

Student must grant access to Parent(s)/Other for us to share information
REVIEW YOUR STUDENT ACCOUNT REGULARLY

- Tuition and Fees
- New Loan Approval
- Parking Fines
- Student Health Visits
- Tuition/Fee Adjustments Due to Enrollment Changes
- Payment Plan Updates
- 529/Prepaid Payments
- Library Fines
- Meal Plan Changes
- Financial Aid Adjustments for Enrollment Changes
- Scholarships Updates
- Bookstore Charges
- Student Health Insurance Changes
- Housing Changes
GET HELP

Call, email or stop by! No appointment necessary.

(919) 515-6278 - studentservices@ncsu.edu - 2nd Floor of Harris Hall (Mon. - Fri. 8 a.m. - 5 p.m.)

Student Services Center

studentservices.ncsu.edu