

MONEY MATTERS

Student Services Center

studentservices.ncsu.edu

FALL BILLS

Due **July 24**

Tuition and Fees

go.ncsu.edu/tuitionandfees

Housing

housing.ncsu.edu
unless granted exception
to live at home/off campus

Meal Plan

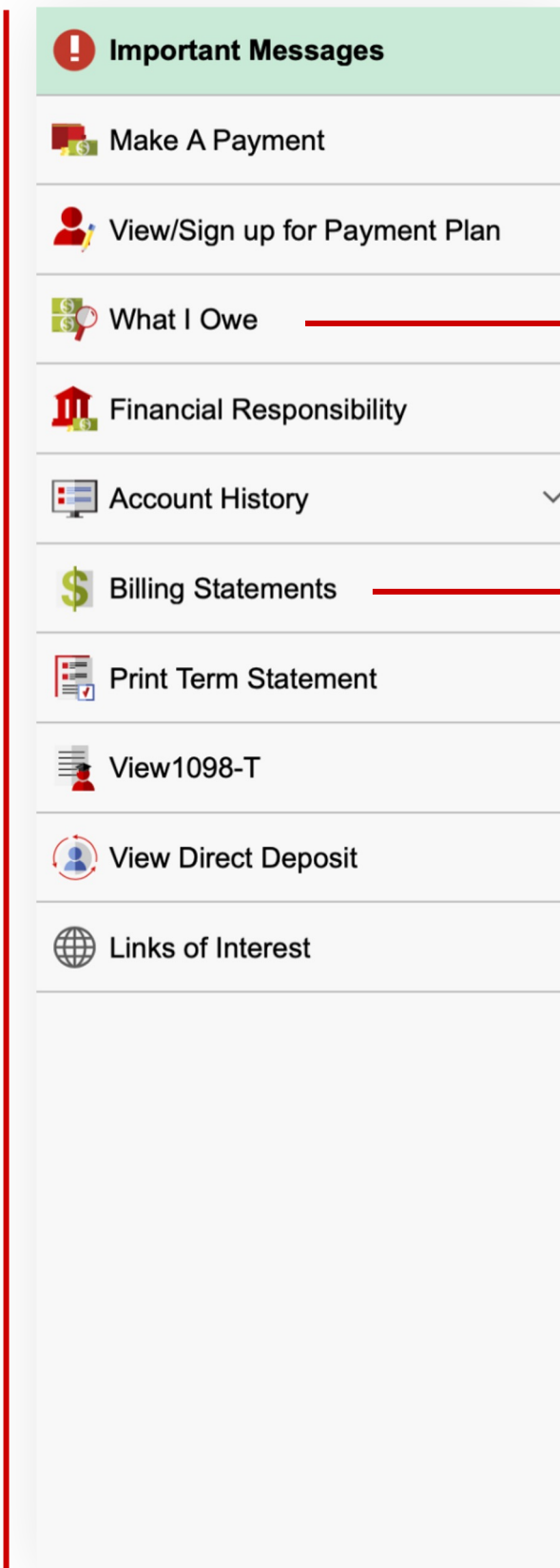
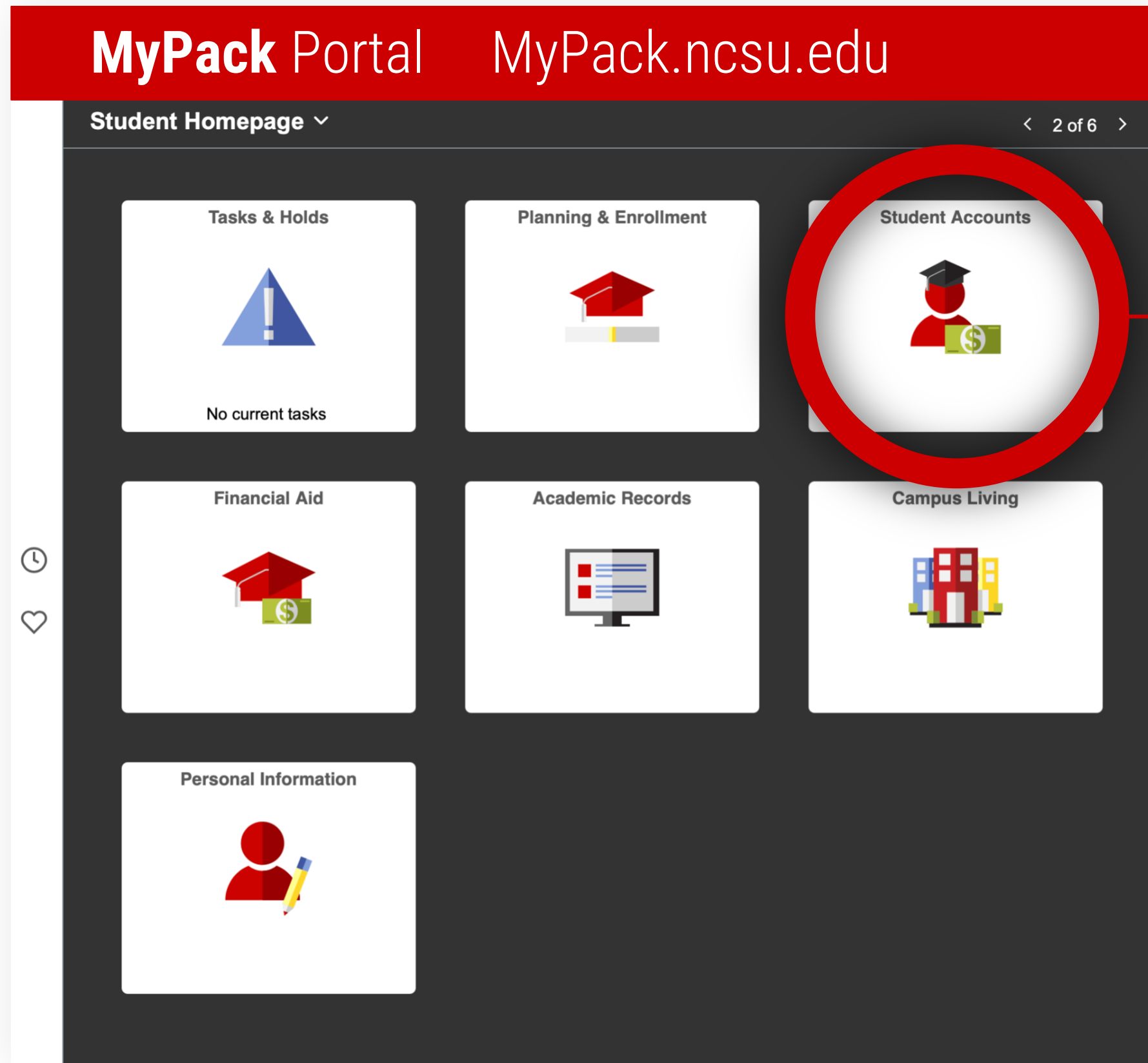
dining.ncsu.edu

Health Insurance

go.ncsu.edu/student-blue
opt out if you wish to keep your
own plan

MyPack Portal → Student Accounts → What I Owe/Billing Statements

HOW DO I
VIEW MY
BILL?



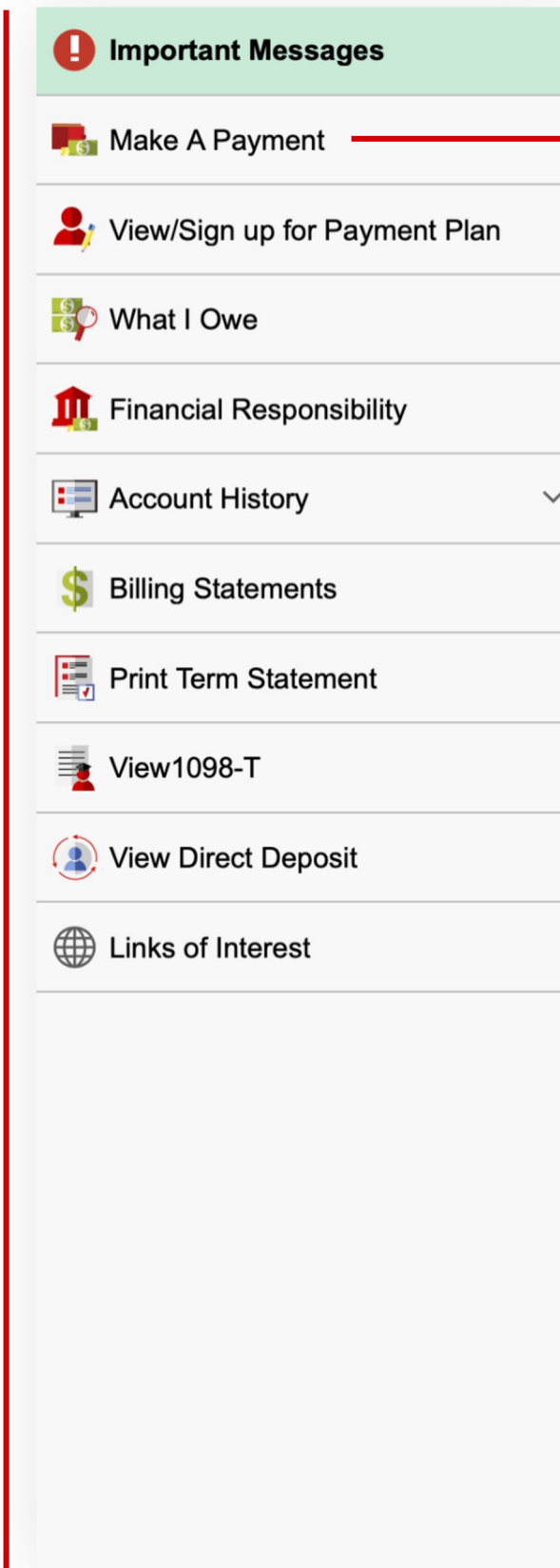
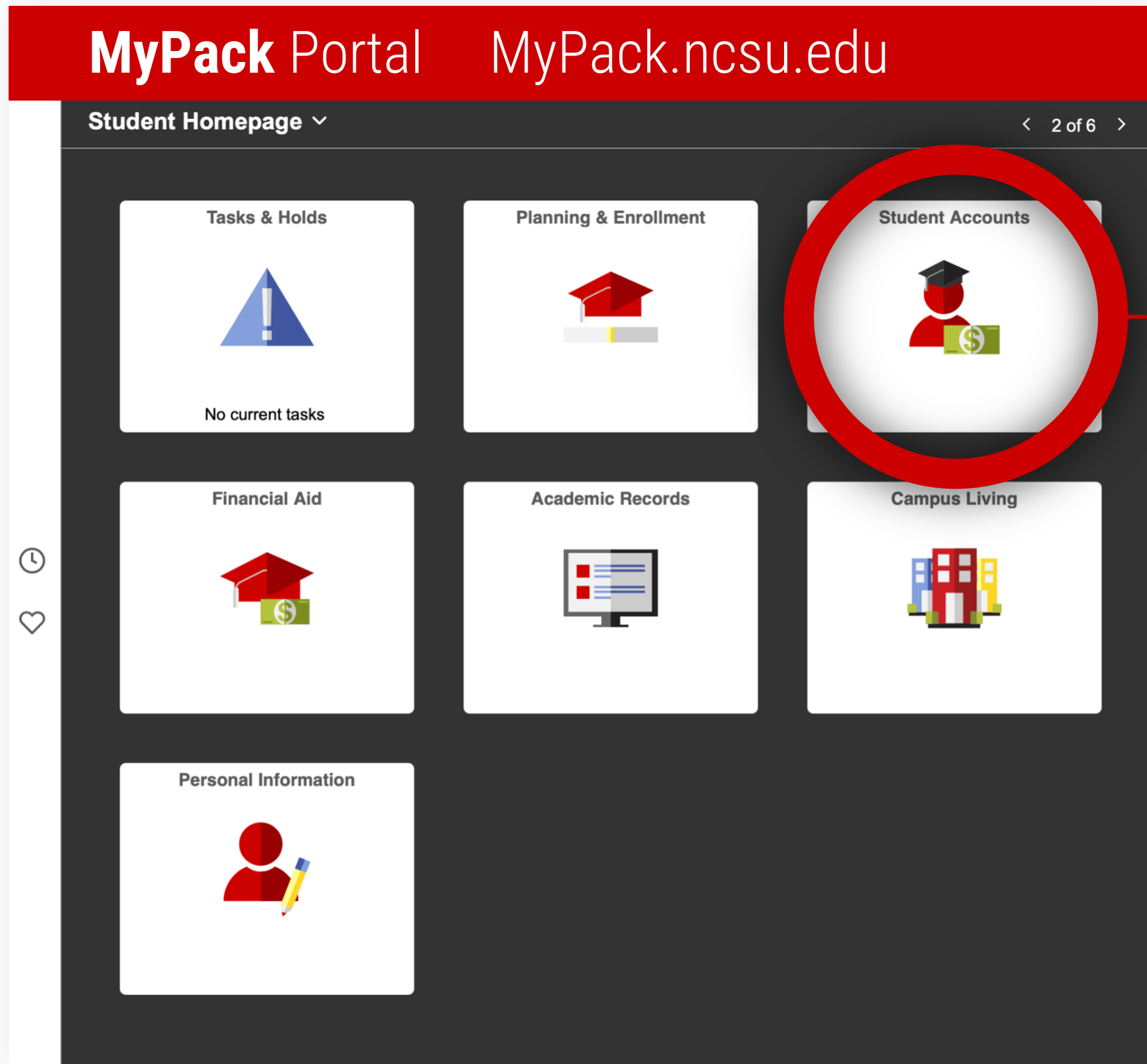
Most current information

Charges and amount due as of the date it was generated.

Total charges
minus
monthly payment plan
minus
accepted financial aid
=
Amount due
Pay the amount due by the billing due date!

MyPack Portal → Student Accounts → Make A Payment

HOW DO I
MAKE A
PAYMENT?



Charges and amount due as of the date it was generated.

E-check preferred

Tips

Payments made via e-pay may not be automatically drafted.

Review both your personal bank account and your student account to ensure your financial records are reconciled.

Payments made via credit card incur a 2.85% transaction fee.

WHAT ARE MY OPTIONS FOR RESOLVING MY BALANCE DUE?

#1 Enroll in Monthly Payment Plan

[MyPack.ncsu.edu](https://mypack.ncsu.edu) (\$50 Enrollment Fee)

MyPack Portal → Student Accounts tile → Enroll in Monthly Payment Plan

#2 Apply for a Federal Parent PLUS Loan

[StudentAid.gov](https://studentaid.gov)

9.08% Fixed - Students and Parents should confirm rates at StudentAid.gov

#3 Apply for a Private Education Loan

go.ncsu.edu/loans

Varied %, cosigners typically required for students

How much to request on your application?

- **Maximum or just enough** to cover your bill?
- Consider **direct vs. indirect** costs
- Consider Federal loan origination fees (4.228%)

How to request refund on your application?

- **Refunds to the student** can be generated via direct deposit
- **Refunds to the parent** are mailed

Tip

Multiply the disbursed amount you need times 1.04228 to determine the amount you want to request to borrow.

**I HAVE AN
OUTSIDE
SCHOLARSHIP.
WHAT DO I DO?**

#1 Report External Scholarships on MyPack Portal

MyPack.ncsu.edu

MyPack Portal → Financial Aid → Report External Scholarship

#2 Check Your Updated Aid Offer/Pending Aid

MyPack.ncsu.edu

MyPack Portal → Students Accounts → What I Owe

#3 Mail or Drop Off Your Scholarships Checks

Office of Scholarships and Financial Aid

2016 Harris Hall, Campus Box 7302, Raleigh, NC 27695

I JUST
OPTED OUT
OF HEALTH
INSURANCE.
DOES THAT
CHANGE MY
BALANCE DUE?

UNC System Student Health Insurance: Student BlueSM

go.ncsu.edu/student-blue

Tip

The last date to opt out of health insurance and receive a credit is **September 10, 2024**.

If your health insurance waiver has not been processed and applied by the billing date, you will need to resolve that balance and wait for a credit once it has been processed.

PREPAID AND 529 PLANS

Request Funds

Request funds early

Every Vendor is Different

Contact SponsorBilling@ncsu.edu

Some send the money to you or to the school - Some require a bill from the school

Payments Processing

Processed by the University Cashier's Office

2005 Harris Hall, Campus Box 7213, Raleigh, NC 27695

VETERANS BENEFITS

#1 Review Military-Connected Student Checklist and Update Your Military Status

Go to **MyPack.ncsu.edu** to update your status

MyPack Portal → Personal Info

#2 Visit the Military and Veteran Services Office

veterans.ncsu.edu nctstatevets@ncsu.edu

(919) 515-6278 - 100 Witherspoon Student Center

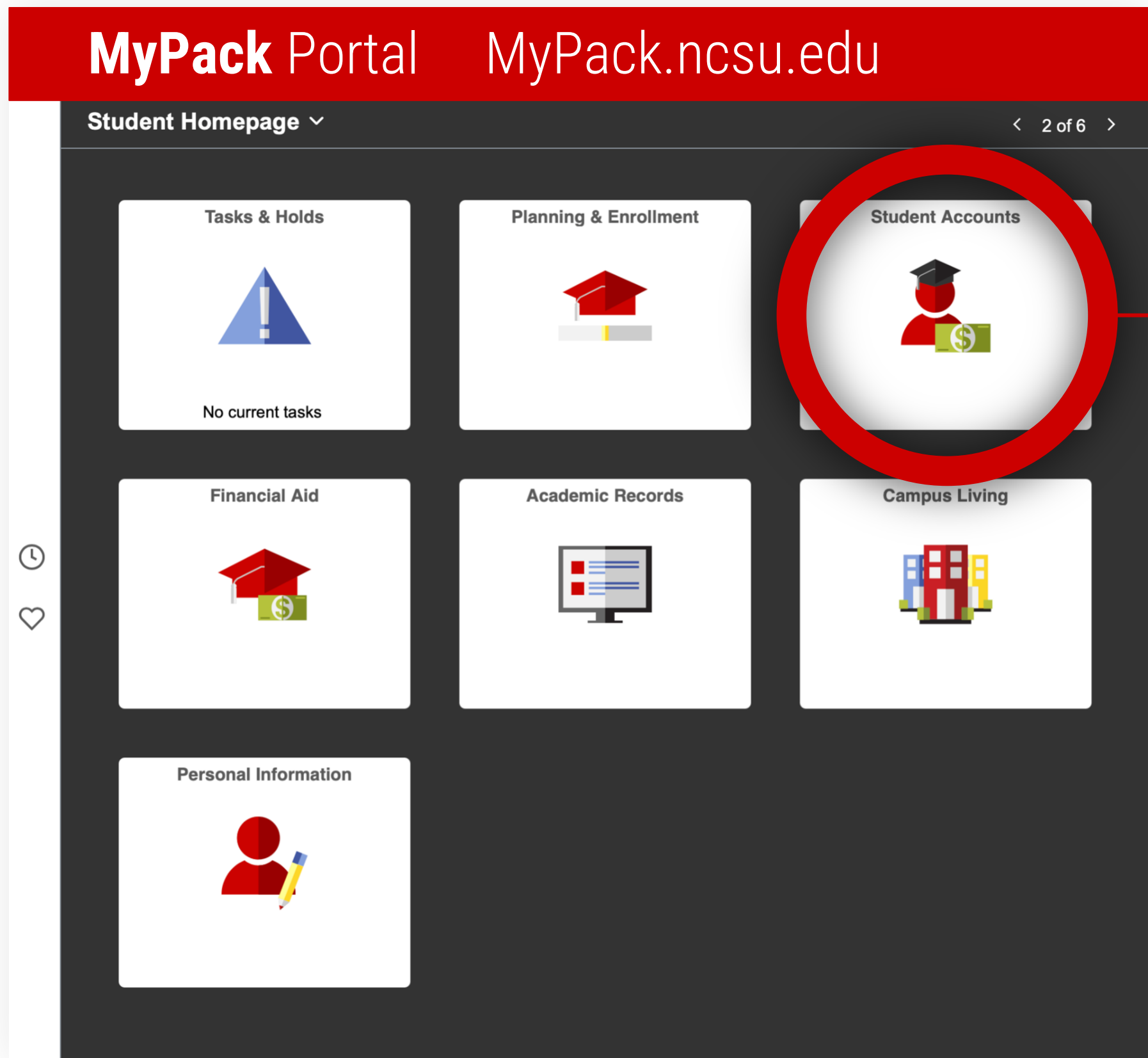
#3 Sign Up for the GI Bill Payment plan (VA Students)

gibillfinance@ncsu.edu

MyPack Portal → Student Accounts

MyPack Portal → Student Accounts → What I Owe

WHY DOES MY FINANCIAL AID SHOW AS PENDING AID ON THE BILLING STATEMENT?



Important Messages

- Make A Payment
- View/Sign up for Payment Plan
- What I Owe** → Most current information

Tip
Financial aid will show as pending until the funds **disburse** to the Student Account. This typically happens around the first day of classes for the Fall and Spring terms.

MyPack Portal → Student Accounts → Direct Deposit

HOW DO I
SIGN UP
FOR DIRECT
DEPOSIT?

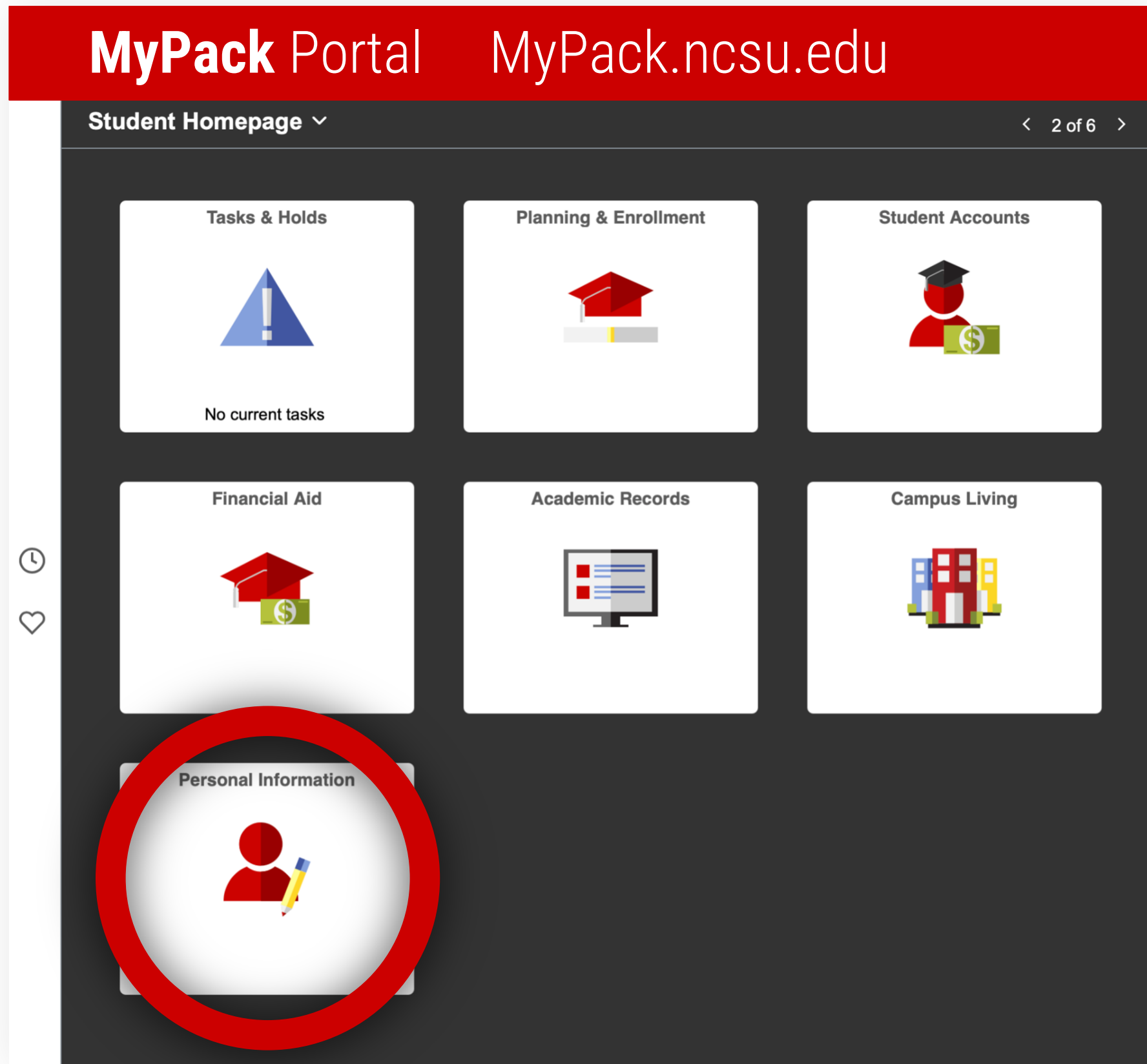
The screenshot shows the MyPack Portal interface. At the top, a red banner contains the text "MyPack Portal" and "MyPack.ncsu.edu". Below this is a "Student Homepage" header with a dropdown arrow and a page indicator "2 of 6". The main content area is a grid of tiles: "Tasks & Holds" (with a blue triangle icon and "No current tasks"), "Planning & Enrollment" (with a red graduation cap icon), "Student Accounts" (with a red graduation cap and green dollar sign icon, circled in red), "Financial Aid" (with a red graduation cap and green dollar sign icon), "Academic Records" (with a computer monitor icon), "Campus Living" (with a colorful building icon), and "Personal Information" (with a red person icon and a blue pencil). To the right is a sidebar menu under "Important Messages" containing: "Make A Payment", "View/Sign up for Payment Plan", "What I Owe", "Financial Responsibility", "Account History" (with a dropdown arrow), "Billing Statements", "Print Term Statement", "View1098-T", "View Direct Deposit" (with a red arrow pointing to it), and "Links of Interest".

Tip
If there is a credit on your account and you are due a refund, the Cashier's Office will refund that into the Direct Deposit account you have designated.

Always reconcile your account before utilizing any refunds.

MyPack Portal → Personal Information

HOW DO I
ACCESS THE
PIN NEEDED
FOR STUDENT
AND PARENT/
OTHER
DESIGNEE?



Tips

Student must create a Student PIN

Student must grant access to Parent(s)/Other for us to share information

REVIEW YOUR STUDENT ACCOUNT REGULARLY

Tuition and Fees

New Loan Approval

Parking Fines

Student Health
Visits

Tuition/Fee
Adjustments Due to
Enrollment Changes

Payment Plan
Updates

529/Prepaid
Payments

Library Fines

Meal Plan Changes

Scholarships
Updates

Bookstore Charges

Student Health
Insurance Changes

Housing Changes

Financial Aid
Adjustments for
Enrollment Changes

GET HELP

Call, email or stop by! No appointment necessary.

(919) 515-6278 - studentservices@ncsu.edu - 2nd Floor of Harris Hall (Mon. - Fri. 8 a.m. - 5 p.m.)

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