MONEY MATTERS

Student Services Center

studentservices.ncsu.edu
FALL BILLS
Due July 24

- Tuition and Fees: go.ncsu.edu/tuitionandfees
- Housing: housing.ncsu.edu unless granted exception to live at home/off campus
- Meal Plan: dining.ncsu.edu
- Health Insurance: go.ncsu.edu/student-blue opt out if you wish to keep your own plan
**How do I view my bill?**

2. Navigate to Student Accounts ➔ What I Owe/Billing Statements.

**Most current information**
- Charges and amount due as of the date it was generated.

**Total charges**
- minus monthly payment plan
- minus accepted financial aid

= **Amount due**
- Pay the amount due by the billing due date!
HOW DO I MAKE A PAYMENT?

MyPack Portal ➔ Student Accounts ➔ Make A Payment

Charges and amount due as of the date it was generated.

E-check preferred

Tips
Payments made via e-pay may not be automatically drafted.
Review both your personal bank account and your student account to ensure your financial records are reconciled.
Payments made via credit card incur a 2.85% transaction fee.
What are my options for resolving my balance due?

1. **Enroll in Monthly Payment Plan**
   - MyPack.ncsu.edu ($50 Enrollment Fee)
   - MyPack Portal → Student Accounts tile → Enroll in Monthly Payment Plan

2. **Apply for a Federal Parent PLUS Loan**
   - StudentAid.gov
   - 9.08% Fixed - Students and Parents should confirm rates at StudentAid.gov

3. **Apply for a Private Education Loan**
   - go.ncsu.edu/loans
   - Varied %, cosigners typically required for students
How much to request on your application?

- **Maximum or just enough** to cover your bill?
- Consider **direct vs. indirect** costs
- Consider Federal loan origination fees (4.228%)

How to request refund on your application?

- **Refunds to the student** can be generated via direct deposit
- **Refunds to the parent** are mailed

**Tip**

Multiply the disbursed amount you need times 1.04228 to determine the amount you want to request to borrow.
I HAVE AN OUTSIDE SCHOLARSHIP. WHAT DO I DO?

#1 Report External Scholarships on MyPack Portal
MyPack.ncsu.edu
MyPack Portal → Financial Aid → Report External Scholarship

#2 Check Your Updated Aid Offer/Pending Aid
MyPack.ncsu.edu
MyPack Portal → Students Accounts → What I Owe

#3 Mail or Drop Off Your Scholarships Checks
Office of Scholarships and Financial Aid
2016 Harris Hall, Campus Box 7302, Raleigh, NC 27695
I just opted out of health insurance. Does that change my balance due?

Tip
The last date to opt out of health insurance and receive a credit is **September 10, 2024**. If your health insurance waiver has not been processed and applied by the billing date, you will need to resolve that balance and wait for a credit once it has been processed.
PREPAID AND 529 PLANS

Request Funds
Request funds early

Every Vendor is Different
Contact SponsorBilling@ncsu.edu
Some send the money to you or to the school - Some require a bill from the school

Payments Processing
Processed by the University Cashier’s Office
2005 Harris Hall, Campus Box 7213, Raleigh, NC 27695
#1 Review Military-Connected Student Checklist and Update Your Military Status

Go to MyPack.ncsu.edu to update your status
MyPack Portal → Personal Info

#2 Visit the Military and Veteran Services Office

veterans.ncsu.edu  nctstatevets@ncsu.edu
(919) 515-6278  -  100 Witherspoon Student Center

#3 Sign Up for the GI Bill Payment plan (VA Students)

gibillfinance@ncsu.edu
MyPack Portal → Student Accounts
WHY DOES MY FINANCIAL AID SHOW AS PENDING AID ON THE BILLING STATEMENT?

Financial aid will show as pending until the funds disburse to the Student Account. This typically happens around the first day of classes for the Fall and Spring terms.
**MyPack Portal ➔ Student Accounts ➔ Direct Deposit**

**Tip**
If there is a credit on your account and you are due a refund, the Cashier’s Office will refund that into the Direct Deposit account you have designated.

Always reconcile your account before utilizing any refunds.
HOW DO I ACCESS THE PIN NEEDED FOR STUDENT AND PARENT/OTHER DESIGNEE?

Tips
Student must create a Student PIN
Student must grant access to Parent(s)/Other for us to share information
REVIEW YOUR
STUDENT ACCOUNT REGULARLY

Tuition and Fees
New Loan Approval
Parking Fines
Student Health Visits
Tuition/Fee Adjustments Due to Enrollment Changes

Payment Plan Updates
529/Prepaid Payments
Library Fines
Meal Plan Changes
Financial Aid Adjustments for Enrollment Changes

Scholarships Updates
Bookstore Charges
Student Health Insurance Changes
Housing Changes
GET HELP

Call, email or stop by! No appointment necessary.

(919) 515-6278  -  studentservices@ncsu.edu  -  2nd Floor of Harris Hall (Mon. - Fri. 8 a.m. - 5 p.m.)

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